

MASS.
P.D.
#152

The Commonwealth of Massachusetts

2nd ANNUAL REPORT

OF THE

BOARD OF REGISTRATION
OF BARBERS

FOR THE

YEAR ENDING NOVEMBER 30,

1933

DIVISION OF REGISTRATION

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION



The Commonwealth of Massachusetts

BOARD OF REGISTRATION OF BARBERS

State House, Boston, Mass.
November 30, 1933.

To His Excellency the Governor and the Honorable Senate and House of Representatives:

The Board of Registration of Barbers herewith submits its second annual report.

FINANCIAL STATEMENT

(December 1, 1932, to November 30, 1933.)

Receipts

Applications for renewals	\$21,100.00	
Applications for registration	4,550.00	
Apprentice applications	1,630.00	
Duplicate registration cards	36.00	\$27,316.00

Expenditures

Salaries members of board	7,466.68	
Salaries investigators of board	7,992.67	\$15,459.35

Traveling expenses board and investigators	4,768.92	
Other expenses:		
Books, maps etc.	12.00	
Premium on bond	5.00	
Equipment	531.67	
Postage	959.11	
Office and other supplies	495.07	
Printing	166.57	
Services	941.13	
Telephone and telegraph	18.59	
Expenses of examinations	560.00	
Stationary	91.27	\$8,549.33

		\$24,008.68
--	--	-------------

Examinations have been held in Boston in February, June and October, in Fall River in February, in Brockton in March, in Lynn in March and September, in Lawrence in March and September, in Worcester in March and September, in Springfield in March and September and Pittsfield in April and September. The results are as follows:

Examinations in—	Number examined	Number passed	Number failed
Boston	195	155	40
Fall River	15	12	3
Brockton	10	7	3
Lynn	23	18	5
Lawrence	32	20	12
Worcester	41	16	25
Springfield	46	26	20
Pittsfield	13	12	1
New Bedford	19	12	7
Totals	394	278	116

143 registrations have been revoked or suspended after a hearing in each case.

There have been 19 court cases for non-registration, a verdict of guilty having been rendered in 16 cases.

Barbers registered in 1933 by renewal	10,551
Barbers registered in 1933 by examination	278
Barber shops reported by investigators	5,145
Apprentices reported by investigators	313

Our investigators have been most active in their work with the result of showing a great improvement in sanitary conditions and in bringing barber shops up to the standard required by the board.

Respectfully submitted,
JOSEPH S. TRUDEAU,
Secretary.

MASS.
DOCS.
COLL.

The Commonwealth of Massachusetts

ANNUAL REPORT

OF THE

BOARD OF REGISTRATION
OF BARBERS

FOR THE

YEAR ENDING NOVEMBER 30,

1935

DIVISION OF REGISTRATION

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION



The Commonwealth of Massachusetts

BOARD OF REGISTRATION OF BARBERS

14 Beacon St., Boston, Mass.
November 30, 1935.

To His Excellency the Governor and the Honorable Senate and House of Representatives:

The Board of Registration of Barbers herewith submits its fourth annual report.

FINANCIAL STATEMENT
(December 1, 1934 to November 30, 1935.)

Receipts

9,951	renewal fees for 1935, @ \$2.00	\$19,902.00
60	renewal fees for 1936, @ 2.00	
	received and paid in 1935	120.00
							<hr/>
							\$20,022.00
246	apprentice fees, @ \$5.00	\$1,230.00	
	Less 1 refunded, @ \$5.00	5.00	1,225.00
						<hr/>	
235	examination fees, @ \$10.00	2,370.00
51	fees for duplicate cards, @ 50c	25.50
52	fees for re-examination, @ \$5.00	260.00
							<hr/>
							\$23,882.50
	Additional fees received	82.45
							<hr/>
							\$23,964.95

Expenditures

Salaries members of board	\$8,000.00	
Salaries investigators of board	\$8,927.43	\$16,927.43
Traveling expenses board and investigators	\$4,191.80	
Other expenses:		
Books, maps, etc.	2.15	
Equipment	202.14	
Postage	607.91	
Office and other supplies	159.65	
Printing	434.43	
Services	41.58	
Telephone and telegraph	145.42	
Stationary	121.85	
Expenses of examinations (rental)	215.00	
Expenses 14 Beacon St. (rent, light & water)	1,458.52	\$7,580.45
		\$24,507.88

Examinations have been held in Boston in February, March, April, May, September, October and November, in Lowell in March and September, in Worcester in March and September, in Springfield in April and September and in Pittsfield in April and September. The results are as follows:

Examinations in:	Number examined	Number passed	Number failed
Boston	151	108	43
New Bedford	18	11	7
Lowell	26	19	7
Worcester	25	19	6
Springfield	44	33	11
Pittsfield	6	5	1
	<hr/> 270	<hr/> 195	<hr/> 78

It is gratifying to note that the general public realizes the desire of the Board to cooperate with it in every way to promote and improve the existing conditions regarding sanitation and sterilization.

There is a marked improvement shown in the observance of sanitary conditions among the barbers throughout the state.

It is the policy of the Board after a complaint has been received of violations of its rules and regulations, and its requirements for sanitation and sterilization, as approved by the State Department of Health, if the report is substantiated, to send to the violator a "twenty-four hour notice" warning him that the conditions as reported must be rectified within that period of time if he wishes to avoid further action. A recheck is made as follow-up work to see that the warning has been heeded. In case where no improvement is shown, the violator is summoned before the Board for a hearing.

281 complaints of violations of the law, and of the rules and regulations of the Board, have been received this year, 248 of which have been found worthy of consideration and further action.

There have been 295 hearings held, with action as follows:

Revocation of license	77	Case dismissed	1
Suspension of license	80	Cases filed	8
Placed on probation	126	Cases postponed	3

295

The total number of court cases is 84, with action as follows:

Cases filed	31	Placed on probation	5
Fined \$5	24	Dismissed	3
Fined \$10	17	Defaulted	1
Fined \$25	1	Appeal pending	2

84

There are five approved barber schools in the state, all of which have shown a marked improvement in teaching methods, as well as in sanitary equipment.

Our Chief Investigator makes the following report for the year of the number of barber shops listed by counties, with the exception of Barnstable, Dukes and Nantucket, the First Bristol Senatorial District, which are exempt from the provisions of the law:

Berkshire 168; Bristol 401; Essex 685; Franklin 54; Hampden 431; Hampshire 68; Middlesex 974; Norfolk 267; Plymouth 269; Suffolk 1,197; Worcester 641, making a total of 5,155 shops. He reports that there are about 175 shops in the exempted district. He also reports that there have been 15,171 shop inspections made, and that 642 new shops have been approved. 233 shops have discontinued business. 2,458 rechecks on 24 hour notices have been made.

RECOMMENDATIONS

1. Chapter 260 of the Acts of 1934, amending Section 87H, Chapter 112, General Laws (Tercentenary Edition) failed to provide for a fee for inspection of a new barber shop or a barber shop where the ownership or location has been transferred. The time spent for work under the provisions of the said amendment has demonstrated to the Board that a charge for such service should be made, and a fee of five dollars in each case is therefore recommended.

2. The existing law makes no provision to prohibit the employment of an unregistered person by a registered barber. The Board recommends an amendment to the law so as to provide for such prohibition.

3. Price lists which are frequently misleading regarding actual charges to be made for barbering services are often displayed in such a manner as to mislead the public. The Board recommends a restriction as to the display of price lists for services offered.

4. The existing law makes no provision as to a stated age before a person shall be eligible to apply for apprentice registration, therefore it often occurs that an apprentice is working in a barber shop under conditions and hours contrary to the law regulating the employment of minors. It is recommended that a minimum age for apprentice registration shall be fixed.

5. The law provides that no apprentice shall be eligible for examination until he has served as such for two full years, but makes no provision for a maximum limit of time under which he may practice as an apprentice under his original apprentice registration, and no provision is made for an annual re-registration of apprentices. It is also recommended that Section 87I of Chapter 112 be amended in accordance with the above recommendations, Nos. 4 and 5.

Respectfully submitted,

TONY A. GAROFANO,
Chairman.
GEORGE S. POULIN,
Secretary.
S. CARL SOTTILE,
Member Board.

MASS.
DOCS.
COLL.

The Commonwealth of Massachusetts

ANNUAL REPORT

OF THE

BOARD OF REGISTRATION
OF BARBERS

FOR THE

YEAR ENDING NOVEMBER 30,

1936

DIVISION OF REGISTRATION

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION



The Commonwealth of Massachusetts

BOARD OF REGISTRATION OF BARBERS

Room 302, 14 Beacon Street, Boston.

November 30, 1936.

To His Excellency the Governor and the Honorable Senate and House of Representatives:

The Board of Registration of Barbers herewith submits its fifth annual report.

FINANCIAL STATEMENT

(December 1, 1935 to November 30, 1936.)

Receipts

2 renewals for 1935, @ \$2.00			\$	4.00
9,831 renewals for 1936, @ 2.00		\$19,662.00		
Less 1 refund		2.00		19,660.00
68 renewals for 1937, @ 2.00				136.00
				<u>\$19,800.00</u>
269 apprentice fees @ \$5.00		1,345.00		
Less 1 refund		5.00		1,340.00
				<u>1,340.00</u>
302 examination fees @ \$10.00		\$ 3,020.00		
Less 2 refunds		20.00		3,000.00
				<u>3,000.00</u>
2 certified statements @ \$1.00				2.00
66 applications for re-examination, @ 5.00				330.00
55 fees for duplicate cards, @ 50c				27.50
157 applications for inspection of new shops @ 5.00				785.00
				<u>\$25,284.50</u>

Expenditures

Salaries, members of Board		\$ 8,000.00		
Salaries, investigators for the Board	\$ 9,423.55			
Less refund for overpayment	32.26	9,391.29		\$17,391.29
				<u>\$17,391.29</u>
Travelling expenses, board and investigators				3,783.75
Other expenses:				
Books, maps, etc.		3.43		
Equipment		118.83		
Postage		451.89		
Office and other supplies		157.53		
Printing		355.31		
Services		10.94		
Telephone and Telegraph		126.34		
Stationery		2.00		
Expenses of examination		115.00		
Expenses, 14 Beacon St., (rent, light, water, etc.)		1,548.99		2,890.26
				<u>\$24,065.30</u>

Examinations have been held in Boston in each month except January and August; in Worcester and Springfield in April and September; in New Bedford in March and in Fall River in September. The results are as follows:

Examination in:	Number Examined	Number Passed	Number Failed
Boston	222	179	43
Springfield	37	25	12
Worcester	33	21	12
Fall River	17	13	4
New Bedford	12	8	4
	<hr/> 321	<hr/> 246	<hr/> 75

During the year many complaints against registered barbers were received at this office, and after careful investigation by our Investigation Department, 325 were called before the Board for hearing. The result of these hearings is summarized below:

There have been 325 hearings held with action taken as follows:

Suspensions of registrations	121	Dismissed	4
Placed on probation	190	Defaulted	1
Filed	4	Postponed	5
		<hr/> Total	<hr/> 325

All registrations that were suspended after hearing were later restored when the shop in question had been brought up to the standard required by the Board.

The following is a brief resume of court cases for the fiscal year:

\$5 fine	9	Suspended sentence	2
\$10 fine	6	Filed	29
\$25 fine	1	Defaulted	1
Probation	3	Dismissed	1
		<hr/> Total	<hr/> 52

In all cases brought before our Massachusetts courts, sentences severe enough to impress the barbers with the seriousness of their offenses have been imposed. This fine cooperation, together with that given by the public and the majority of the barbers, has made possible the promotion of better conditions in barber shops and barber schools throughout the Commonwealth. These improved sanitary conditions, and the universal observation of our sterilization requirements for tools and utensils, have contributed much to the protection of the health of those patronizing barber shops. We believe the majority of the barbers desire to comply with the law and to assist the Board in every way possible to promote the public health. Those few barbers who are still guilty of violations, have thus far failed to see the advantage in increasing the confidence of the public in barber shops.

RECOMMENDATION FOR FUTURE LEGISLATION

The experience of the Board during the five years of its existence has shown the necessity of having some record of where shops are located and barbering is being carried on, and also the necessity of definitely knowing who is in charge or responsible for the shop and its sanitary condition. To make this information available the Board feels there should be a registration of all shops in Massachusetts, and an annual re-registration. This would make it possible, in cases where an unsanitary shop is found and there are several

barbers working in the shop, to fix the responsibility on the one who has registered the shop and to require him to appear before the Board. Under present conditions each barber denies that he owns or manages the shop, and the Board has no means of placing the blame. The Board suggests a fee of \$5 for the original registration, and \$3 for the yearly re-registration. As it is estimated that there are about 5000 shops in Massachusetts, this would also add substantially to the income of the Board and of the Commonwealth, and has been recommended by the State Auditor in his report for 1936.

Respectfully submitted,

TONY A. GAROFANO,
Chairman.

GEORGE S. POULIN,
Secretary.

JOSEPH FUCILLO,
Member of Board.

MASS.
DOCS.
COLL.

The Commonwealth of Massachusetts

ANNUAL REPORT

OF THE

BOARD OF REGISTRATION
OF BARBERS

FOR THE

YEAR ENDING NOVEMBER 30,

1937

DIVISION OF REGISTRATION

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION



The Commonwealth of Massachusetts

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION

BOARD OF REGISTRATION OF BARBERS

Room 302, 14 Beacon Street, Boston.

November 30, 1937.

To His Excellency the Governor and the Honorable Senate and House of Representatives:

The Board of Registration of Barbers herewith submits its sixth annual report:

FINANCIAL STATEMENT

(December 1, 1936 to November 30, 1937.)

11 renewals for 1936 @ \$2.00	\$ 22.00	
9,735 renewals for 1937 @ \$2.00	19,470.00	
30 renewals for 1938 @ \$2.00	60.00	\$19,552.00
390 apprentice renewals for 1937 @ 50c		195.00
239 examination fees @ \$10.00	\$ 2,390.00	
Less 3 refunds	30.00	2,360.00
51 applications for re-examination @ \$5.00		255.00
37 duplicate fees @ 50c		18.50
618 applications for inspection of new shops @ \$5.00	\$ 3,090.00	
Less 3 refunds	15.00	3,075.00
259 apprentice applications @ \$5.00	\$ 1,295.00	
Less 1 refund	5.00	1,290.00
249 special registrations authorized by Chapter 184,		
Acts of 1937 @ \$2.00		498.00
Miscellaneous postage15
		<u>\$27,243.65</u>

Expenditures

Salaries—Board Members	\$ 8,000.00	
Salaries—Investigators	9,797.09	\$17,797.09
Traveling Expenses—Board and Investigators		5,343.52
General Office Expenses		3,237.36
		<u>\$26,377.97</u>

Financial Statement Verified.

Approved.

GEO. E. MURPHY, *Comptroller*

Examinations have been held in Boston every month during the year. There were also examinations in Springfield in March, in Worcester in April and September, in Fall River and Lawrence in March and in New Bedford in September. The results were as follows:

Examination in:	Number Examined	Number Passed	Number Failed
Boston	221	180	41
Fall River	11	8	3
Worcester	32	22	10
Lawrence	13	7	6
Springfield	32	25	7
New Bedford	19	11	8
	<hr/> 328	<hr/> 253	<hr/> 75

During the year numerous complaints were received from various sources. Each complaint was carefully investigated, and where probable cause was found the offending barber was called before the Board for hearing. The results of these hearings are summarized below:

Total number of hearings held—214.

Registrations suspended	66	Filed	2
Probation	138	Dismissed	3
Revoked	2	Postponed	3
			<hr/> 214

In all cases where registration was suspended, it was later returned after the questionable shop had been brought up to the standard required by the Board.

There has been considerable improvement in barber shops in Massachusetts and it has been necessary to take only the most severe offenders to court. One of the cases listed below was fined \$20.00 each on two counts, and one of them was fined \$100.00, suspended sentence and a six months probation. In no case did the court dismiss the offending barber. The following is a brief resume of the court cases for this fiscal year:

\$10 fine	4	Probation and suspended sentence	1
\$5 fine	1	\$40 fine	1
Probation	2	Filed	2
Court costs	1		
		Total	<hr/> 12

Barbers all over the State are responding generally to the efforts of the Board and its Inspection Department to maintain a high standard in relation to the sanitary conditions under which barbering is rendered. This is shown by the fact that it was necessary to call fewer men before the Board for hearing, and there were fewer extreme cases which had to be taken to court. Of course there will always be those who will not voluntarily comply with sanitary regulations, but fortunately they are very much in the minority.

RECOMMENDATIONS FOR LEGISLATION

As has been done in previous years, the Board again stresses the need for an annual registration of barber shops. Under the present law each barber registers for the privilege of practicing barbering in the Commonwealth. The fee required is small, and barely sufficient to defray the expense of such registration. But under the law, the Board is required to inspect the shops where the public is served by these barbers in order to keep these shops up to a high sanitary standard as a health measure. This requires the maintenance of an inspection force, which at present numbers six men. This force is not sufficient to inspect the five thousand odd shops operating in Massachusetts, as frequently as they should be inspected, nor can the Board afford the expense of sending them more frequently. Also the Board finds that when conditions in some shops require correction, each one of the men working there denies that he is the owner or manager. If the Board could require the registration of all shops and thus obtain information as to the responsibility for equipment, etc., it would be in a much better position to enforce the high standard which it desires. A fee of three dollars would probably be adequate to pay the expenses of such a registration, permitting the Board to employ the additional assistance required, and pay the necessary travelling expenses. The State Auditor recommended such a registration in his report of 1936.

Respectfully submitted,

TONY A. GAROFANO,	<i>Chairman.</i>
GEORGE S. POULIN,	<i>Secretary.</i>
JOSEPH FUCILLO,	<i>Member.</i>

MASS.
DOCS.
COLL.

The Commonwealth of Massachusetts

ANNUAL REPORT

OF THE

BOARD OF REGISTRATION
OF BARBERS

FOR THE

YEAR ENDING NOVEMBER 30,

1938

DIVISION OF REGISTRATION

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION



The Commonwealth of Massachusetts

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION BOARD OF REGISTRATION OF BARBERS

Room 302, 14 Beacon Street, Boston.

November 30, 1938.

To His Excellency the Governor and the Honorable Senate and House of Representatives:

The Board of Registration of Barbers herewith submits its seventh annual report:

FINANCIAL STATEMENT

(December 1, 1937 to November 30, 1938.)

15 renewals for 1937 @ \$2.00	\$	30.00
9,864 renewals for 1938 @ \$2.00	\$19,728.00	
Less 1 refund	2.00	19,726.00
81 renewals for 1939 @ \$2.00		162.00
3 1937 apprentice renewals @ 50c		1.50
465 1938 apprentice renewals @ 50c	\$ 232.50	
Less 2 refunds	1.00	231.50
219 Applications for examination @ \$10.00	\$2,190.00	
Less 2 refunds	20.00	2,170.00
24 applications for re-examination @ \$5.00		120.00
31 fees for duplicate renewals @ 50c		15.50
715 applications for new shop inspection @ \$5.00	\$3,575.00	
Less 1 refund	5.00	3,570.00
331 applications for apprentice registration @ \$5.00		1,655.00
Postage26
		<u>\$27,681.76</u>

Expenditures

Salaries—Members of Board	\$ 8,000.00	
Salaries—Investigators	10,170.00	\$18,170.00
Traveling Expense—Board and Investigators		5,000.33
General Office Expenses		3,229.41
		<u>\$26,399.74</u>

Financial Statement Verified.

Approved.

GEO. E. MURPHY, *Comptroller*

Examinations have been held in Boston each month during the year, also in the cities of New Bedford, Fall River, Worcester, Springfield and Sandwich. The results are as follows:

Examination in:	Number Examined	Number Passed	Number Failed
Boston	192	174	18
New Bedford	9	7	2
Fall River	5	4	1
Worcester	12	9	3
Sandwich	5	4	1
Springfield	16	16	0
	<hr/> 239	<hr/> 214	<hr/> 25

As usual a number of complaints against registered barbers were received at this office. These complaints were referred to our Investigation Department and whenever deemed necessary, the offender was called before the Board for hearing. In addition to the complaints from outside the Department, our investigators in the course of their duties also indicated barbers who were uncooperative. Altogether it was necessary to hold 238 hearings. The result of these hearings is summarized below:

Probation	129	Filed	26
Suspension	72	Postponed	11
			<hr/> 238

After each hearing, and particularly in the cases where the sentence was suspension, the barber shops under criticism were brought up to the standard required by the Board. When our Inspection Department found this to be true, the suspension was lifted.

Continually improving conditions have reduced to a minimum the number of cases in which it was necessary to appeal to the courts for action. During this fiscal year there have been only nine such court cases. In five of these a ten dollar fine was imposed; in one of them a twenty-five dollar fine was imposed and was appealed; another barber was fined \$10.00 and \$15.00 each on two counts; one was placed on probation for two months; and another case was filed.

As we have stated in previous years, the general public must see the marked improvement which has taken place in the barber shops of the Commonwealth. Barbers generally have been most cooperative and have realized the benefits to health, as well as to pocketbook, which have arisen from maintaining their shops in the strictest sanitary condition. As usual, there have been a few offenders whom it was necessary to call before the Board for hearing, but in most of these cases, it will never again be necessary to administer discipline.

RECOMMENDATIONS FOR LEGISLATION

During the last session of the Legislature, the bill for an annual registration of barber shops was again introduced. This bill received favorable consideration both by the Committee on Public Health and by the Committee on Ways and Means, but failed of passage in the Legislature. This Board has stressed in previous reports the necessity of being able to fix responsibility for the sanitary condition

of a barber shop upon the owner or manager of record. Such ownership and management can only be established by a system of registration of shops. It is estimated that there are not quite 5,000 shops in the Commonwealth. The Board has also pointed out in the past that a nominal fee of \$3.00 for such annual registration will be sufficient to care for the necessary inspection force and other expenses of such registration. Opposition from certain sections of the Commonwealth not to the value of the measure but to the fee of \$3.00 has caused its rejection by the Legislature. Each report of the State Auditor for the past few years has also advised such a measure as a means of supplying the necessary income for thus continuing and enlarging the work of the Board. The law governing the work of the Board of Registration of Hairdressers contains provisions for the registration and supervision of shops and that Department has proved the value of such supervision. It is, therefore, difficult to understand why a like provision is being refused to the Board of Registration of Barbers.

The bill will be introduced into the 1939 Legislature again and will also include recommendations for the registration of barber schools and an annual renewal of such registration. The Board also desires to increase the annual renewal fee for apprentices from fifty cents to one dollar.

A careful survey has been made of the training received by apprentices, and it is the opinion of the Board that the law should be changed to the extent of making compulsory a certain period of attendance at barber schools. Under the present law, apprentices may be trained in any barber shop under a registered barber. This makes it difficult to supervise the actual amount of instruction the apprentice is receiving and works a hardship upon the apprentice when he appears for examination. When barber schools are required to register annually and contribute to the expense of such registration, the Board will be in a better financial position to give closer attention to the important work of training apprentices.

Respectfully submitted,

TONY A. GAROFANO,	<i>Chairman.</i>
LOUIS A. PIANO,	<i>Secretary.</i>
JOSEPH FUCILLO,	<i>Member.</i>

The Commonwealth of Massachusetts

MASS.
DOCS.
COLL.

ANNUAL REPORT

OF THE

BOARD OF REGISTRATION
OF BARBERS

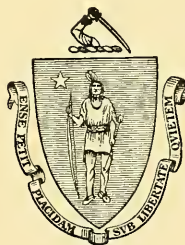
FOR THE

YEAR ENDING NOVEMBER 30,

1939

DIVISION OF REGISTRATION

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION



The Commonwealth of Massachusetts

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION

BOARD OF REGISTRATION OF BARBERS

Room 302, 14 Beacon Street, Boston.

November 30, 1939.

To His Excellency the Governor and the Honorable Senate and House of Representatives:

The Board of Registration of Barbers herewith submits its eighth annual report:

FINANCIAL STATEMENT

(December 1, 1938 to November 30, 1939.)

Receipts

9 renewals for 1938 @ \$2.	\$	18.00
9,628 renewals for 1939 @ \$2.	\$19,256.00	
Less 1 refund	2.00	19,254.00
196 renewals for 1940 @ \$2.		392.00
507 apprentices renewals @ 50c (1939)		253.50
230 applications for examination @ \$10.	2,300.00	
Less 2 refunds	20.00	2,280.00
13 applications for re-examination @ \$5.		65.00
34 fees for duplicate renewals @ 50c		17.00
651 applications for new shop inspection @ \$5.	3,255.00	
Less 3 refunds	15.00	3,240.00
307 applications for apprentice regis. @ \$5.	1,535.00	
Less 1 refund	5.00	1,530.00
		<u>\$27,049.50</u>

Expenditures

Salaries—Members of Board	8,000.00	
Salaries—Investigators	10,470.00	18,470.00
Traveling Expense—Board and investigators		4,712.32
General office expenses		2,900.37
		<u>\$26,082.69</u>

Approved:

WALTER S. MORGAN, *Comptroller*

Verified by: JAMES F. ROCHE

Examinations have been held in Boston at some time during each month of the year, also in the cities of New Bedford, Worcester, Springfield, Fall River and the town of West Brewster.

The results were as follows:

Examination in	Number Examined	Number Passed	Number Failed
Boston	191	184	7
New Bedford	4	4	
Worcester	7	7	
Springfield	25	21	4
West Brewster	1	1	
Fall River	12	12	
	<hr/> 240	<hr/> 229	<hr/> 11

Complaints are constantly being received about registered barbers. These complaints are either referred to our Investigation Department, or followed up by the members of the Board. Instead of calling so many of the barbers before it, for hearing, the Board gave special instructions to its investigation staff to carry on an educational campaign for a few months, and see if by instruction and other assistance which the investigator was able to give, as much of value could not be accomplished as would have resulted from the expense and inconvenience of a hearing. The experiment was given an extended trial, and many satisfactory results were achieved. However, the Board is of the opinion that while in many cases desired results were obtained by instruction alone, yet there are chronic offenders who can be impressed only by being called for hearing and having their registrations suspended or revoked. The Board continues to receive fine cooperation from the majority of barbers, and each year reduces the number of repeated offenders.

Greater emphasis than ever, is being placed on the training of apprentices and the Board is increasing the severity of the examinations for registration in order to improve the quality of the services rendered by barbers to the public.

There being no session of the legislature during the coming months, the Board is preparing for the next session at which time it hopes to be successful in obtaining much needed shop registration. This will render possible a very much closer contact with the shop in which the public is served, and will enable a more intensive inspection of places where barbering services are rendered. The present registration law merely covers the individual barber, and allows the Board to supervise him alone and the utensils and tools he uses as an individual. Under a shop registration law the Board would also supervise the equipment and building conditions of the shop which materially affect the sanitary conditions under which the individual works and where the public is served. The commonsense of such law has been acknowledged, but considerable education is still required to make the barber appreciate that he is getting a return for the fee which he would be compelled to pay, even though the fee may be as low as three dollars per shop. It is estimated that there were about 4900 barber shops doing business in Massachusetts at the end of this fiscal year.

Respectfully submitted,

JOSEPH FUCILLO,
Chairman.

LOUIS A. PIANO,
Secretary.

HENRY A. HARPER,
Member.

MASS.
DOCS.
COLL.

The Commonwealth of Massachusetts

ANNUAL REPORT

OF THE

BOARD OF REGISTRATION
OF BARBERS

FOR THE

YEAR ENDING NOVEMBER 30,

1940

DIVISION OF REGISTRATION

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION



The Commonwealth of Massachusetts

DEPARTMENT OF CIVIL SERVICE AND REGISTRATION BOARD OF REGISTRATION OF BARBERS

Room 302, 14 Beacon Street, Boston.

November 30, 1940.

To His Excellency the Governor and the Honorable Senate and House of Representatives:

The Board of Registration of Barbers herewith submits its ninth annual report:

FINANCIAL STATEMENT

(December 1, 1939 to November 30, 1940.)

Receipts

11 renewals for 1939 @ \$2.00	\$	22.00
9,339 renewals for 1940 @ \$2.00	\$18,678.00	
Less 1 refund	2.00	18,676.00
								<hr/>
108 renewal for 1941 @ \$2.		216.00
506 apprentice renewals for 1940 @ 50c	253.00	
Less 2 refunds	1.00	252.00
								<hr/>
33 apprentice renewal for 1941 @ 50c		16.50
218 applications for examination @ \$10.	2,180.00	
Less 2 refunds	20.00	2,160.00
								<hr/>
12 applications for re-examination @ \$5.		60.00
33 fees for duplicates of renewals @ 50c		16.50
605 applications for new shop inspections @ \$5.	3,025.00	
Less 1 refund	5.00	3,020.00
								<hr/>
255 applications for apprentice registration @ \$5.		1,275.00
1 certified statements		1.00
1 refund50
								<hr/>
								\$25,715.50

Expenditures

Salaries—Members of Board	8,000.00	
Salaries—Investigators	9,577.74	17,577.74
Traveling Expenses—Board and Investigators		3,958.16
General Office Expenses		2,791.16
								<hr/>
								\$24,327.06

Approved:

WALTER S. MORGAN, *Comptroller*

Verified by: JAMES F. ROCHE

During the fiscal year examinations for barbers have been held in Boston at least once each month; also in Worcester, Springfield and New Bedford in the Spring, and in Worcester, Springfield and Fall River in the Fall. These examinations were taken by 225 applicants of whom 17 failed and 208 passed; distributed as follows:

Boston	177	New Bedford	6
Worcester	8	Fall River	8
Springfield	9		<u>208</u>

There is under the supervision of this Board a corps of six inspectors, whose duty it is to maintain a check-up on the registered barbers working in the Commonwealth, and to report to the Board any violations of its rules and regulations. The Board also employs these inspectors to investigate any location where a new shop is about to open to see that the new shop is prepared to be conducted in accordance with the requirements of the law and the rules and regulations. This force is doing a fine job, but its territory is too large and its number too small to perform the task as thoroughly as might be wished.

During the fiscal year of 1939, the experiment was tried of carrying on an educational campaign in place of the frequent office hearings held formerly. However, in the opinion of the Board, this educational campaign was not as successful as had been hoped, so during 1940 the Board resumed its practice of sending formal warnings to those barbers found by the inspection force to be guilty of violations for the first time. Second offenses were followed by stiff letters and if these were not successful, persistent offenders were called before the Board for hearing. During the year, 262 such hearings were held, and the following penalties were imposed:

Probations for definite periods ranging from 1 to 3 months	122
Indefinite probations	4
Suspensions for definite periods ranging from 2 days to 6 months	38
Indefinite suspensions	83
Permanently revoked	4
Filed	2
Continued	7
Dismissed	2

As has been noted in previous years, thousands of the registered barbers in Massachusetts maintain their shops in accordance with the rules and regulations which the Board is empowered to make, but there still seem to be a few who persist in these violations in spite of repeated suspensions and even court action entailing fines. However, the number grows fewer each year and as the newer generation of barbers become active, it is anticipated that violations may become very few and far between.

BRIEF RESUME OF THE RULES AND REGULATIONS

When the original barber law went into effect, it contained a provision under section 87k of chapter 112 of the General Laws empowering the Board to "make such reasonable rules and regulations as are necessary for the proper conduct of its business, and especially to provide for the sanitary regulation, subject to the approval of the state department of public health, of barber shops, barber schools and barber colleges, and the training of apprentices and of students therein". In accordance with this provision of the law, the Board has promulgated sixteen such rules and regulations. Seven of these govern the sanitary conditions of barber shops and equipment, and these have been approved by the state department of health. Rules 1, 2 and 3 provide for the inspection of shops, the registration of the individual barbers employed, and the display of price lists. Rules 4 through 10 describe the sanitary condition in which approved shops must be maintained, and sets forth the methods which may be employed to sterilize tools and utensils, also the care of clean linen, etc. Rules 11 through 16 govern the training of apprentices, the maintenance of barber schools and the penalties for non-registration or the violation of the sanitary regulations.

RECOMMENDATIONS FOR LEGISLATION

Under the present law the powers of this Board are very limited in regard to the causes for which original registration may be refused, and practically the only causes for which a barber may be suspended after he has been registered are habitual drunkenness and diseases injurious to the public health. For these causes the punishment must be suspension for not more than six months. This Board recommends legislation giving it power to refuse to issue new certificates of registration for various causes, including gross malpractice and incompetency.

As we have done in former annual reports, this Board wishes again to emphasize the necessity for the registration of shops in Massachusetts. Unless this Board is given the right to enter a shop and inspect it frequently, it is impossible to operate in an efficient manner. Therefore, as has been done for the past several years, legislation will be proposed for the annual registration of barber shops, and a nominal fee of three dollars will be asked for such registration.

Furthermore, the Board desires to control more closely the barber schools of Massachusetts, and it feels that if they were required to pay a registration fee annually, money would be available to supervise them more carefully. The Board is therefore proposing legislation for an annual fee of twenty-five dollars from such barber schools.

For several years the Board has been receiving a fee of fifty cents per year from apprentices registered within the Commonwealth. This fee is not sufficient to pay for the work and forms required for this registration, and the Board will ask that this fee be increased to one dollar.

This Board is unable to carry out these projects with its present income, and so must await legislative action before going ahead.

Respectfully submitted,

LOUIS A. PIANO,
Chairman.

LOUIS J. DEMPSEY,
Secretary.

HENRY A. HARPER,
Member.

